

# **Financial Results**

for the First Half of the Year Ending February 2009



October 8-9, 2008

## AEON Delight Co., Ltd.

Yuiken Tsutsumi, President & CEO



## Highlights

# **Record-high sales and profits**



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## Topped beginning-of-year forecast to achieve YoY sales/profit growth

Net sales: +8.1%, OP: +28.9%

Driven by strategic focus on "profits,"

Both gross and OP margins increased Gross margin: 13.7%→14.4% OP margin: 5.8%→6.9%

First overseas foothold established in Beijing Looking at Shandong

# (1) Statement of Income (Summary)

Millions of Yen

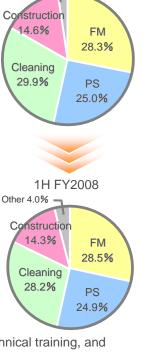
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	Six months ended Aug. '07	% to net sales	Six months ended Aug. '08	% to net sales	YoY change (%)	Difference
Net sales	67,766	100.0	73,265	100.0	108.1	5,498
Operating income	3,935	5.8	5,073	6.9	128.9	1,138
Ordinary income	3,833	5.7	4,979	6.8	129.9	1,145
Net income	2,080	3.1	2,702	3.7	129.9	622

## (2) Segment Sales

## Brisk showings across the board, thanks to a greater emphasis on full-line services

	a greater en				
_					ons of Yen
		Six months	Six months	YoY change	Difference
		ended Aug. '07	ended Aug. '08	(%)	Difference
(1	) Building Mainten	ance			
	Facility Management (FM)	19,153	20,912	109.2	1,759
	Preservation of security (PS)	16,915	18,255	107.9	1,339
	Cleaning	20,258	20,684	102.1	426
	Construction	9,904	10,496	106.0	591
	uilding Maintenance Ital	66,232	70,348	106.2	4,116
(2	) Other				
	Other Businesses	1,533	2,916	190.2	1,382
(1	)+(2)	67,766	73,265	108.1	5,498



1H FY2007

Other 2.3%

 Other Businesses" include condominium management, land / building leases, technical training, and temp staff services.
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# (3) Balance Sheets (Summary)

Millions of Yen

	Year ended Feb. '08	Six months ended Aug. '08	Difference		Year ended Feb. '08	Six months ended Aug. '08	Difference
Current assets	28,764	31,628	2,864	Current liabilities	22,533	24,100	1,566
Fixed assets	18,653	18,459	-194	Long-term liabilities	2,395	933	-1,461
Tangible fixed	1,885	1,944	59	Total liabilities	24,929	25,034	104
				Shareholders' equity	22,512	24,817	2,305
Intangible fixed assets	13,356	12,975	-381	Valuation and translation adjustment	-24	234	259
Investments and other assets	3,411	3,539	127	Total net assets	22,488	25,053	2,564
Total assets	47,418	50,087	2,669	Total liabilities and net assets	47,418	50,087	2,669

## (4) Statements of Cash Flows

Millions of Yen

	Six months ended Aug. '07	Six months ended Aug. '08	Year ended Feb. '08
Cash flows from operating activities	2,711	3,906	6,472
Cash flows from investing activities	-673	-1,664	-2,190
Cash flows from financing activities	-3,096	-2,646	-6,094
Net increase (decrease) in cash and cash equivalents	-1,058	-402	-1,811
Cash and cash equivalents at beginning of period	9,469	7,657	9,469
Cash and cash equivalents at end of first half	8,410	7,255	7,657

#### Factors behind changes

#### **Operating activities**

- O Net income before income taxes  $\Rightarrow$  + ¥4,863 million
- O Notes and accounts receivable  $\Rightarrow$  - ¥1,458 million
- O Notes and accounts payable  $\Rightarrow$  + ¥2,189 million
- O Income tax payment ⇒ - ¥2,579 million

#### **Investing activities**

- O Acquisition and sale of tangible fixed assets
- ⇒ ¥138 million O Acquisition of intangible fixed assets
- ⇒ ¥80 million
- O Payment and refund of affiliates' deposits for consumption ⇒ - ¥1,500 million

#### **Financing activities**

O Return of funds for liquidation of receivables

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- ⇒ ¥2,250 million O Dividend payment
- ⇒ ¥396 million

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## (5) New Projects

## 1. Non-AEON Group (New)



## 2. AEON Group (New)



## 3. AEON Bank - Entrusted with the installation of ATMs instore branches



# Higher penetration (in terms of floor area) into large commercial complexes!

New contracts won with AEON LakeTown, Japan's largest eco-shopping mall, and other large commercial complexes





Improving our reputation as a commercial facility management expert led to contracts with non-Group customers

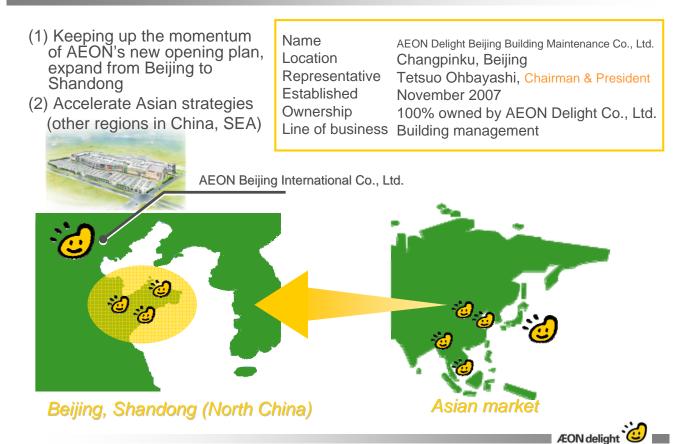


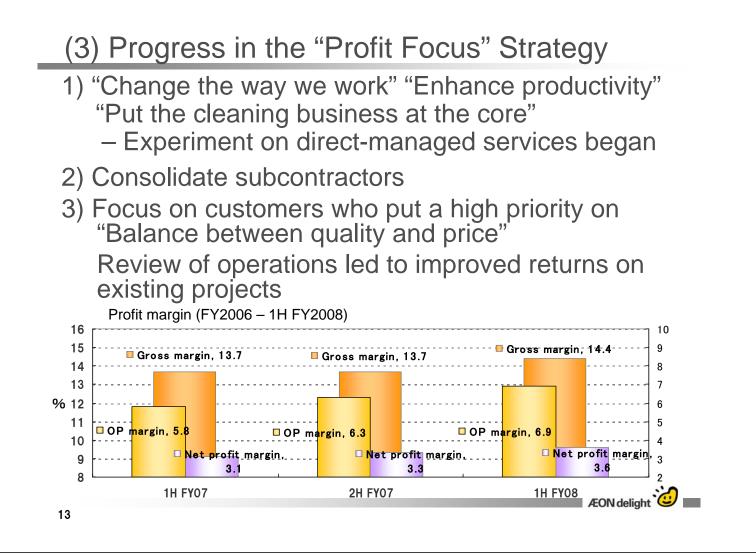


## (1) Expanding our Unified Group through M&A

#### Leveraging group strength to enhance "corporate value" and move on to the next growth stage Expert in training the next generation of Expert in back-office support engineers **AEON Delight AEON Delight** Expert security Expert in financial Academy Co., Ltd. Towers Co., Ltd. service provider facilities for commercial management complexes **AEON Delight AEON** Delight Seres Co., Ltd. Security Co., Ltd. A to Z Service Co., Ltd. Kankyouseibi Co., Ltd. KSK Professional in maintenance of Leading the building maintenance business in northern small commercial complexes Kanto. Expert in community-based services Stock acquired in October 2008 11

## (2) Overseas Strategies





## (4) Steps toward Making Cleaning a Core Business

## Programs in 2H/FY08



## Growth scenario



# Maintenance services friendly to the global environment

- CO<sub>2</sub> Reduction Dept. established sustainable reduction plans made possible by "visualizing" operations
- Energy-saving LED lighting offered / introduced
   Environmental stress reduction plans presented to large commercial complexes



3) Electrical vehicles cllect shopping carts at AEON LakeTown

Also reducing CO<sub>2</sub> emissions from routine work

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## (6) Customized Solutions

## Versatile solution provider in demand Continued pursuit of safety, security, comfort, and cleanliness

- "Baby lounge" plan Comfort and cleanliness meeting customer requirements "Premium baby lounge," rather than a mere "baby area"
- Security guards on Segways
  For efficient patrolling of large facilities
  Safety and security for all customers





# (7) Quality Management

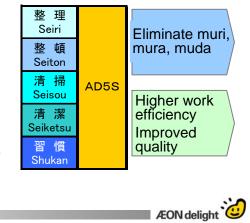
# For greater "safety and security"

- 1) Special task force checks the quality of our services at facilities around the country
  - Data sent to inspection team for analysis and verification
  - "Zero accident" campaign for improved quality
- 2) Manufacturers' "5S" made into a "habit"

AD 5S campaign to eliminate "muri (overburdened), mura (uneven), and muda (wasteful)" operations Greater efficiency in routine work, improved quality



"Know-hows" delivered



(8) New HR Development Center for Higher Quality

# Construction of an advanced training and research facility begun in the Nagahama Science Park



AEON Delight Academy Nagahama (provisional name)

- $\diamond$  Symbol of AEON Group's commitment to "global warming prevention"
- Develop / train HRs through industry-government-university cooperation
- R&D and practical application of chemical-free, energy-saving technologies
- Operations development, building an advanced management model

# (9) CSR

# 1. CO<sub>2</sub> counters donated to elementary/junior high schools

	100 each to 7 schools around the country Total of 700 units donated Converts various energy-consuming activities into CO2 emission levels	
education	n for children	Class in session at elementary school
2. AEON Cle	an Campaign	
日本 照 所 イオン・クリーンキャン	Ma	ny employees, including 15 directors, joined ampaign at Kehi-no-Matsubara, Fukur

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(10) FY08 Earnings Forecast

Millions of Yen

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	Year ending Feb. '09	% to net	Beginning- of-year	% to net	Year ended	% to net	YoY change	
	(revised forecast)	sales	forecast	sales	Feb '08	sales	Amount	%
Net sales	147,000	100.0	145,000	100.0	137,519	100.0	9,481	106.9%
Operating income	9,900	6.7	9,100	6.3	8,330	6.1	1,570	118.8%
Ordinary income	9,750	6.6	9,000	6.2	8,186	6.0	1,564	119.1%
Net income	5,150	3.5	4,600	3.2	4,379	3.2	771	117.6%

## (11) Profit Distribution

# 2.5 yen dividend increase in 1H, backed by brisk performance

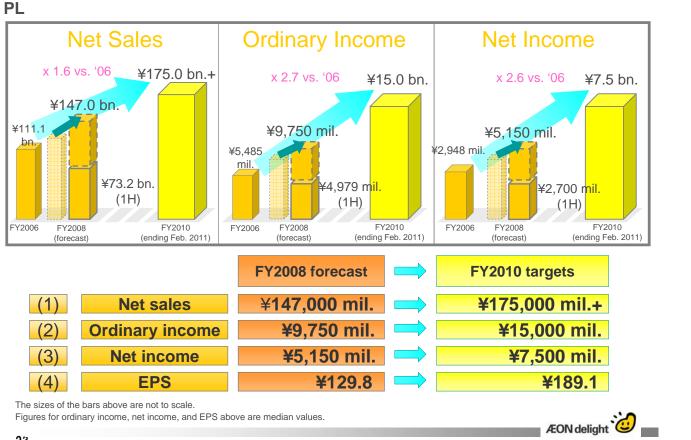
	Dividend per share					
	FY2007	results	FY2008	forecast		
	1H	2H	1H	2H		
Ordinary dividend	¥7.5	¥10	¥10	¥10		
Annual dividend (total)	¥1	7.5	¥2	20		

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X Dividend for 1H/FY07 above is calculated on the assumption that stock split was executed at the beginning of FY07.



## Financial Targets for FY2010





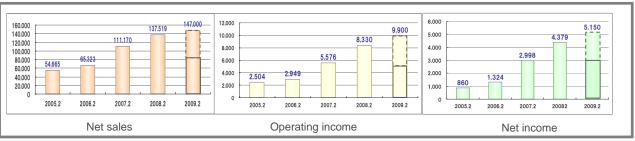
## AEON Delight continues to create "environmental value" for its customers.



A pioneer in "environmental value" creation, constantly evolving safety and comfort.

# (3) Profit and Loss Analysis

### 1. Five-year summary (graphs)



### 2. Five-year summary (figures)

	FY2004		FY2005		FY2006		FY2007		FY2008 (forecast)	
		% YoY		% YoY		% YoY		% YoY		% YoY
Net sales	54,665	98.1%	62,323	114.0%	111,170	178.4%	137,519	123.7%	147,000	106.9%
Operating income	2,504	148.5%	2,949	117.8%	5,576	189.1%	8,330	149.4%	9,900	118.8%
Ordinary income	2,511	148.0%	2,953	117.6%	5,485	185.7%	8,186	149.2%	9,750	119.1%
Net income	860	581.1%	1,324	154.0%	2,998	226.4%	4,379	146.1%	5,150	117.6%

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(4) Key Management Indicators

### (Reference)

	FY2005	FY2006	FY2007	1H FY2008
EPS	¥64.26	¥151.17	¥110.40	Six months
ROE	8.29%	16.85%	21.00%	Six 11.39% months
ROA	10.70%	13.90%	17.10%	Six 5.54% months
Ratio of ordinary income to net sales	4.74%	4.93%	6.00%	6.80%
Ratio of net income to net sales	2.11%	2.70%	3.20%	3.69%
Total asset turnover	2.26 times	2.83 times	2.90 times	Six 1.50 times
Shareholders' equity ratio	53.69%	39.87%	47.40%	49.87%
Net assets per share	¥825.28	¥966.41	¥566.90	¥6.30

Millions of Yen

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Millions of Yen

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# (5) Employees

### 1. Number of employees

	Vers	FY2003	FY2004	FY2005	FY2006	FY2007	FY2008
	Year Gender	Year-end	Year-end	Year-end	Year-end	Year-end	1H end
Regular employees	Male	1,898	2,306	2,396	3,810	4,013	3,884
	Female	100	157	184	367	378	272
	Subtotal	1,998	2,463	2,580	4,177	4,391	4,156
Contract employees	Male	887	745	606	1,094	1,379	1,351
Contract employees	Female	176	131	132	133	136	134
for specialized duties	Subtotal	1,063	876	738	1,227	1,515	1,485
Part-time workers		3,332	2,499	2,444	2,834	2,652	2,547
Total		6,393	5,838	5,762	8,238	8,558	8,188

#### 2. Average age

Ves	FY2003	FY2004	FY2005	FY2006	FY2007	FY2008
Yea	Year-end	Year-end	Year-end	Year-end	Year-end	1H end
Average age	43.1	41.8	42.0	43.8	45.8	45.7

The above data are current as of August 31, 2008. Numbers for part-time workers are calculated by dividing total monthly working hours by 172 hours.

The total number of employees is 10,766, with 5,125 part-time workers and 5,641 regular / contract / specialized-duty contract employees

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## (6) Shareholders / Stock Price

#### 1. Major shareholders (Top 10) Total number of shares outstanding: 414 million Place No. of shares owne Percentage MYCAL Corp. 23.261.800 56.19 1 2 Japan Trustee Services Bank, Ltd. 1,796,300 4.34 AEON Delight Co., Ltd. (self-owned) 4.18 3 1,729,519 4 State Street Bank and Trust Company 1,166,122 2.82 The Chase Manhattan Bank N.A. London SL Omnibus Account 729,900 1.76 5 AEON Delight Employee Stock Ownership Association 617,600 1.49 6 7 Trust & Custody Services Bank, Ltd. 583,400 1.41 AEON Co., Ltd. 1.35 8 560,800 The Master Trust Bank of Japan, Ltd. (trust account) 550,100 1.33 9 1.01 10 Japan Trustee Services Bank, Ltd. 419,400

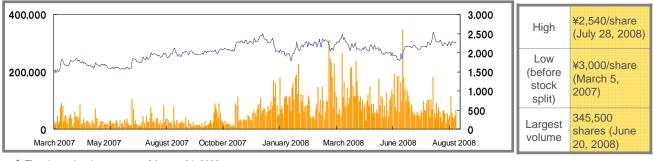
#### 2. Shareholders by type

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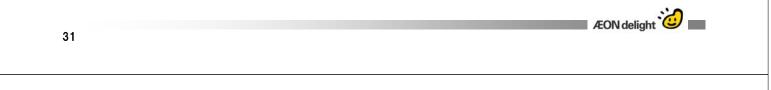
#### 3. Stock price (March 1, 2007 - August 31, 2008)



 $\diamondsuit$  The above data is current as of August 31, 2008.  $\diamondsuit$  As of December 1, 2007, AEON Delight executed a two-for-one stock split

## Disclaimer, etc.

- This material contains certain statements describing the future plans, strategies, and performance of AEON Delight.
- These statements are not based solely on historical facts, but rather on assumptions and estimates based on currently available information. Because of this, AEON Delight's actual performance may differ materially from the assumptions and estimates supplied.
- Unless otherwise stated, the following applies to data supplied.
  - $\diamond$  All numbers are on a consolidated basis.
  - $\diamond$  Any fraction below one million yen is disregarded.
  - ♦ Percentages are rounded to one decimal place.
  - The accounting period of AEON Delight ends on the last day of February. This material is for the first six months of the year ending February 28, 2009.





Thank you very much for your kind attention. Comments and inquiries should be directed to the following:

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This presentation has been prepared using the information available as of the dates of the presentation (October 8-9, 2008). The earnings forecast contained herein may be revised due to unforeseen factors that may arise in the future.

