

February 25, 2022
AEON DELIGHT CO., LTD.
(9787 TSE1)

37 Leaders in Infection Control Cleaning Trained following the training of approximately 1,200 experts

AEON DELIGHT CO., LTD. (Headquarters: Chiyoda-ku, Tokyo; Kazumasa Hamada, President & CEO and Group CEO; hereinafter referred to as “AEON delight”) launched the Advanced Course, our first program for training leaders of New Standard Cleaning (“NSC”)*1, a cleaning service that incorporates original infection control measures, in September 2021 and 37 employees were certified as the first graduates on February 25, 2022.

Those who have completed the advanced course will work as the leaders in the field of infection control cleaning, making proposals to customers regarding NSC quality improvement and infection control measures, and will also be responsible for training experts in the field as instructors.

*1: For more information on NSC, please refer to "Starting Service with New Cleaning Standards in the Post-COVID Era" on August 31, 2020 (only available in Japanese).



(Photos on left, center) The lecture was held as a webinar at AEON delight's studio. An employee who had experience as a nurse during the Great East Japan Earthquake gave a lecture on "Infection Control in the Event of a Disaster".

(Photo on right) Staff of the infection control cleaning team providing NSC

The standards related to “safety and security” required in facilities are changing due to the spread of the novel coronavirus (COVID-19) infection. In light of this situation, in order to provide the better services that exceed the required standards, AEON delight has developed NSC as a new cleaning service that incorporates infection control measures. In providing NSC, the workers themselves need to understand the correct knowledge and procedures to prevent infection. To this end, AEON delight has created an original training program based on information accumulated through its hygiene control service*2 provided to hospitals in the past along with the latest research trends in infection control science. To date, we have trained approximately 1,200 infection control cleaning specialists and provided NSC to about 150 facilities (as of January 31, 2022).

Against this backdrop, in order to provide “safety and security” to as many customers as possible under the COVID-19 disaster, we launched the Advanced Course in September 2021, a new leader training program, with the aim of developing human resources that can train specialists in infection control cleaning. During the three-session curriculum, participants from all over Japan learned about cleaning methods based on infection prevention and control measures, and infection prevention measures at the time of disasters such as heavy rains and earthquakes that occur frequently due to climate change. After completing the entire curriculum, we conducted an assessment and certified 37 people as the first graduates of the advanced course. Going forward, those who have

completed the Advanced Course will be responsible for improving NSC's quality, conducting sales activities, and training on-site workers as leaders of the infection control cleaning team in each region.

*2: Hygiene control service: Cleaning services incorporating infection control for hospitals that began in FY2014.

● NSC's educational programs

(1) Basic Course

This course teaches self-preventive measures against infections and basic work and infection control measures required to implement NSC.

(2) Standard Course

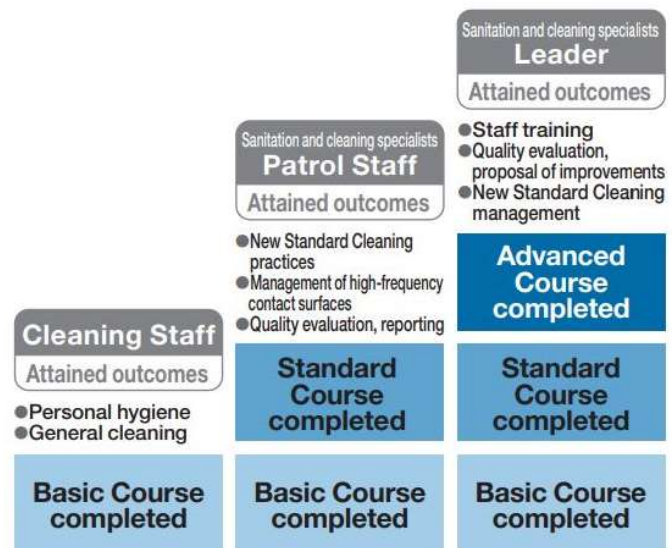
This course trains personnel in managing high-frequency contact surfaces and carrying out quality evaluations.

Those who complete the course are qualified to conduct infection control cleaning work.

(3) Advanced Course

This course trains personnel to become capable of conducting quality evaluations, staff training, and making improvement proposals.

The trained personnel will have detailed knowledge of infection control and can serve as the leaders of the Sanitation and Cleaning Specialists.



NSC's educational program system

● Outline of Curriculum for Advanced Course

1. What is an infectious disease?

Types and characteristics of pathogenic microorganisms, elimination of sources of infection and blocking of infection routes

2. Environmental management

Air pollution, pollution of flat and elevation surface, and the ideal environment

3. Infection prevention measures

Standard prevention measures, protective equipment, and sanitation

4. Cleaning method based on infectious measures

Zoning, and the method of sanitation for each object

5. Risk management

Efforts to prevent infections by area, action restrictions, and division of roles

6. Measures amid disaster

Infection control measures in the event of an earthquake or heavy rain

Sanitary measures and disinfection methods in the event of flooding and other water disasters		
Antiseptic solution	Subjects and usage	
	Dishes, sinks, and bathtubs	Furniture and floors
Sodium hypochlorite	Dilute to 0.02%	Dilute to 0.1%
Alcohol for sterilization	Use as undiluted form	Use as undiluted form
10% benzalkonium chloride	Dilute to 0.1%	Dilute to 0.1%

Part of the lecture materials (excerpt)

As a facility management company whose management philosophy is "We Pursue the Creation of "Environmental Value" for our Customers and for the Local Communities.," we will continue to provide safe and secure facility environment for our customers and the local communities by practicing infection prevention measures continuously.

— **Inquiries regarding this press release**—

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